

## Summary of Discussion from WFA Committee Meeting – January 14, 2013

**In attendance:**

VAC: Charlotte Bastien, Don Love - Chair, Terry Wiseman, Theresa Finkle

UVAE: Yvan Thauvette, Kim Coles

PIPSC: Doreen Weatherbie

AJC: Mathieu Delorme

Discussion Items	OPI for action items
<p><b><u>1. Previous Minutes</u></b></p> <ul style="list-style-type: none"> <li>• The summary of discussion from December 7 meeting was reviewed. Action items were discussed and confirmed.</li> </ul> <p><u>Action Item:</u> The Terms of Reference will be distributed for approval.</p>	Terry Wiseman
<p><b><u>2. Alternation</u></b></p> <ul style="list-style-type: none"> <li>• Charlotte Bastien advised the Committee that Service Canada has refused a second alternation with a VAC employee. The first situation is at grievance at the first level. The grievance has been extended to January 18<sup>th</sup>, while VAC seeks more information from Service Canada.</li> <li>• UVAE raised a concern that VAC’s departmental alternation program does not allow employees to see potential alternates. As a result, employees interested in alternation cannot pursue their own matches. Management confirmed that the program is different than the interdepartmental approach on GC Forums, which is employee driven. There is also the concern of privacy: employees have not been informed that everyone could see that they are an opting employee.</li> </ul> <p><u>Action Item:</u> Human Resources will follow up on these concerns.</p>	Don Love
<p><b><u>3. Round Table Items</u></b></p> <ul style="list-style-type: none"> <li>• Anticipated office closures were discussed. Office closures will not occur before 2014, which should allow enough time for any potential Opting employees who select the one year time-limited surplus option (A) to finish out the year in their office.</li> <li>• The Committee discussed announcements for any future WFA reductions. Management confirmed that letters are being issued in the near future to employees in all bargaining units, except AJC. All parts of the organization – including executives – are affected to some degree.</li> <li>• Union notifications will be issued shortly.</li> </ul>	

<p><b>3. Round Table Items (continued)</b></p> <ul style="list-style-type: none"> <li>PIPSC asked that all reduction targets and progress be communicated to the Department, not just inform each affected area of their targets. Management confirmed that initial targets are preliminary, and subject to change as reductions occur and business requirements change across the department.</li> </ul> <p><u>Action Item:</u> DG Human Resources will look into what can be shared with bargaining agents and employees.</p> <ul style="list-style-type: none"> <li>The first contact resolution pilot was discussed. Concerns were raised around lack of knowledge of regional contacts and procedures where first contact with the client could take place anywhere in the country.</li> </ul> <p><u>Action Item:</u> UVAE will provide concerns in writing to A/DG, Field Operations</p> <ul style="list-style-type: none"> <li>Issued raised concerning the lack of functionality of the tablets obtained off standing offer. Laptops will be used for future trials and/or implementation.</li> </ul> <p><u>Action Item:</u> ADM Service Delivery will provide a full debrief at the next Committee meeting.</p> <ul style="list-style-type: none"> <li>An issue was raised around the continued provision of services to still-serving clients. CSA's still have VIP work on their desk. Management confirmed that current VIP contracts will run their course, but not be renewed as CSA's move under the new work model.</li> <li>The next meeting date was not established.</li> </ul>	<p>Don Love</p> <p>Yvan Thauvette</p> <p>Charlotte Bastien</p>

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